

TO: IFTA Jurisdictions and IFTA Enforcement Offices

FROM: Arizona

Date: December 13, 2022

Subject: 2022 and 2023 Defective IFTA Decals

Please be advised that Arizona has experienced problems with 2022 decals partially or fully peeling off trucks. We have received multiple complaints and this has been communicated with the vendor who we are working with to remedy the problem.

The same vendor has produced our 2023 decals and we anticipate some of the same issues until we are able to receive a higher quality product. Arizona does not charge for replacement of decals. The application for replacement decals may be accessed by clicking the following link [IFTA Account Changes Application](#) and emailing completed application to [mvdms@azdot.gov](mailto:mvdms@azdot.gov) or by contacting the Motor Carrier Program at [mvdms@azdot.gov](mailto:mvdms@azdot.gov) to request the application.

We are requesting that enforcement agencies in Arizona and other jurisdictions take this into consideration before issuing citations to Arizona based carriers. Arizona carriers should be able to produce a current Arizona IFTA license upon request.

Sincerely,

Diane Quintana  
Specialized Registration Services  
Motor Carrier Program